

# Writers' Guild-Industry Health Fund

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Terence L Young, Administrator

June 10, 2004

To: All Covered Plan Participants

## **WE ARE MOVING TO MEDCO!**

In an effort to save money administratively, yet continue to provide the highest level of benefits to our participants, the five major entertainment Funds (WGIHF, DGA, SAG, AFTRA and MPI) formed a Prescription Drug Collective. This collective will allow the Funds to use their combined participant populations to realize greater cost savings annually. As a result of this collective, effective July 1, 2004, AdvancePCS will no longer provide your pharmacy benefit. Your new provider will be Medco (also known as Medco Health).

### ***About Medco:***

Medco is the nation's largest pharmacy benefit manager, a company that has been in business for more than 30 years. With Medco brings a network of almost 60,000 retail pharmacies across the country, has about 2,000 pharmacists on staff and has industry-leading mail order capabilities.

With Medco you will have access to a customer service representative 24 hours a day, 363 days a year. You will also have access to a pharmacist 24 hours a day, 365 days a year. Medco has a "first-call resolution" customer service policy in place to ensure member satisfaction.

Through Medco's client-website, you will not only have the ability to order refills of your mail order prescriptions, but also track your order through the shipping process, and compare pricing of brand name and generic drugs.

### ***How will this change affect me, the plan participant?***

This transition will be virtually transparent to you. There will be no reduction of benefits; the benefit plan design under Medco will mirror the plan design you currently have with AdvancePCS. Our mail order program will also continue with Medco – you'll just be using a different phone number and address or visiting a different website.



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There will be minor, if any, formulary changes (i.e. medications covered). If you are currently using a medication that will not be covered by Medco, you will be notified prior to July 1, 2004. Also, the new Prescription Drug Discount Program that became effective May 1, 2004 with AdvancePCS will be continued under Medco.

***Pharmacy discounts for those enrolled in the Low Option Plan:***

If you have elected the Low Option Plan under COBRA or the Extended Coverage Program, you are already aware that this plan has no prescription benefit. With Medco's Prescription Drug Discounts Program, you will be able to purchase medication at a savings (about 14% on brand name drugs and about 39% on generic drugs) at both participating retail pharmacies and through Medco's Home Delivery Pharmacy. The network of pharmacies for the Low Option Plan is slightly different than their regular pharmacy network, so if you are enrolled in the Low Option Plan a separate mailing will be sent to you introducing the Discount Drug Program, the pharmacy directory will be included.

***What about my mail order refills that I still have with AdvancePCS?***

Not to worry, Medco will be given an "open-refill" file that will contain the information for all plan participants who have *open-refills* with AdvancePCS as of July 1, 2004 and Medco will load this information onto their systems. When it's time for you to refill your prescription, you will just simply call Medco and request your refill.

***Submitting paper claims for reimbursement:***

For medications purchased on or before June 30, 2004 (purchased at a non-APCS pharmacy or out of the country), you must submit your claim form(s) to AdvancePCS no later than December 31, 2004 in order to be considered for reimbursement.

***Does this mean new ID cards?***

We realize that you just received new ID cards from AdvancePCS, but, yes, you will receive new all-in-one ID cards from Medco. About June 21, 2004, Medco will mail welcome packets and ID cards to all covered participants. ***Please note: the ID cards will not be mailed with your welcome packet, they will arrive in a separate mailing.***

***How do I contact Medco?***

You can reach Medco's customer service team at (800) 987-6551 or you may visit their website at [www.medco.com](http://www.medco.com).

We believe you will be quite pleased with our *Move To Medco*, as we strive to continue to provide quality benefits for you and your family.

Sincerely,

Board of Trustees