

Important Information about Your Prescription Benefits

As part of your new prescription benefit program administered by AdvancePCS, you are eligible to use the AdvancePCS mail service pharmacy, called AdvanceRx.comSM. Using AdvanceRx.com can save you time and money. AdvanceRx.com provides the following benefits to you:

- A 90-day supply of medication at one time
- Convenient home delivery -- including free standard shipping
- Toll-free number to speak to a licensed pharmacist -- 24 hours a day, 7 days a week
- Time-saving online refills or refill-by-phone services -- any time, any day

AdvanceRx.com is specifically designed to be used for your long-term medications. Effective July 1, 2003, **all medications that you take on an ongoing basis must be filled through the mail service pharmacy.**

When you start a new long-term medication, you may fill the original prescription plus one (1) refill at your local participating pharmacy. All subsequent refills must be obtained through AdvanceRx.com.

IMPORTANT: Your local pharmacist will be unable to fill the prescription after one refill.

Getting started with AdvanceRx.com is easy!

1. Get a 90-day prescription from your doctor, with as many as three refills (if appropriate).
2. Fill out the enclosed mail service order form.
3. Send the form along with your new prescription and payment in the enclosed envelope to:
AdvanceRx.com
P.O. Box 830070
Birmingham, AL 35282-8488
4. If you provide your credit card number on the form, AdvanceRx.com will bill your credit card the payment amount. For checks or money orders, be sure to include the appropriate amount. If you have questions about the amount to include, call AdvancePCS member services toll-free at 1-800-966-5772.
5. You can expect to receive your medication within 14 days from the date you mail your order.

Ordering refills is even easier...

AdvanceRx.com makes ordering refills fast and simple – and available 24 hours a day, 7 days a week:

- Request refills on the Internet at www.AdvanceRx.com
- Call toll-free 1-800-966-5772

Have your prescription number, ZIP code, date of birth and credit card information ready. You can also mail in your refill request, however Internet and telephone refill orders usually arrive sooner.

If you have additional questions, please refer to your prescription drug plan booklet or call AdvancePCS member services at 1-800-966-5772.